

## Deposits and Fees

I have recently determined that I need to make a couple of changes in the support structure of my work. One of them is that I need to take a deposit in advance of the shoot from you.

For these shoots I am often making commitments to other people for makeup, wardrobe and hair design on your behalf – if you do not show up I still need to pay these people. Additionally I have had recently several people not show up – so besides these costs I have wasted several hours of my time each time in setting up, sitting in an empty studio waiting, wondering where they were, and hoping they were OK. In both cases the clients have not returned multiple calls.

So here is how it is going to work from now on – you will send me a deposit via PayPal to cover the hard costs of the shoot – estimated payments to others. The day of your shoot I will refund to you any moneys that are left over – believe me I am just trying to limit my exposure. If you show up and we do the shoot I return any outstanding funds to you – if you stand me up I do not.

So what if you have a requirement to change the shoot date – call me at least 48 hours in advance – 860 487-1081 – you can email me too – but this close to a shoot I may be too busy to check/get your email – you need to make sure I get your message – cool? If we can reschedule, if I have not already spent money on you; then 100% is credited towards the next shoot – I will do everything reasonable to work the issues with you. This seems fair to me.

Taking a deposit and not providing a service is not how I want to make money in photography – believe me!

How to make a payment. It is easy –

1. Log on to <http://PayPal.com>.
2. If you have an account log in and then go forward with the instructions
3. Go to [Personal](#)
4. You want to [Send Money](#).
5. On the right of the screen you will see some questions. I live in the [United States](#).
6. The amount of your deposit is \$xxx – whatever we have agreed to.
7. The payment is for [Buying Something](#)
8. Enter my email address – [Michael@StraleyPhotography.com](mailto:Michael@StraleyPhotography.com)
9. Enter your email address – [your\\_name @ wherever.com](#)
10. It will then ask you to log in and enter your payment information if you have not already done so.
11. When the transaction is complete you will get a receipt – I will be notified – everything is good.

Contact me with issues and concerns – (860) 487-1081 – Do not let this be an issue – for either of us. Thanks

[Michael Straley](#)